Manual installation

⚠ When the "**Add account**" dialog is shown, email address will not work. Please use **https://fresenius.cloud.com** instead to complete configuration.

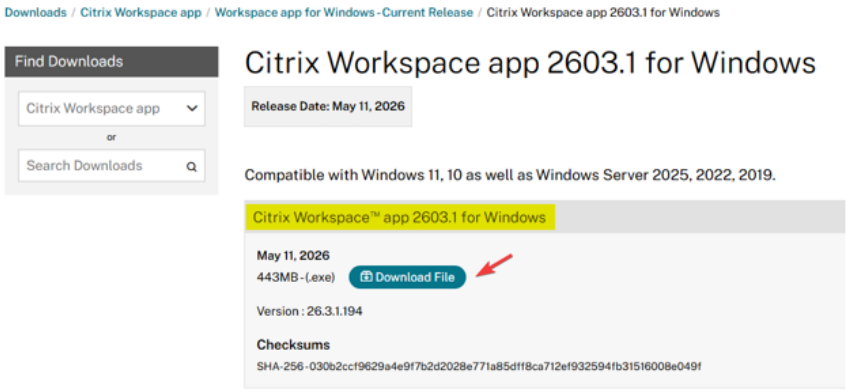
Table of contents:

Prerequisites

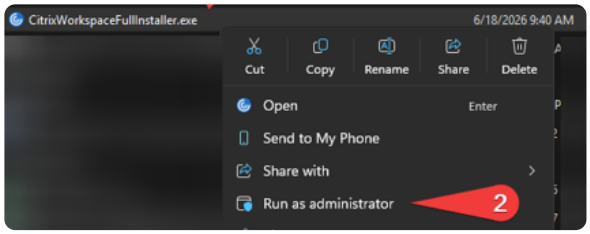
To manually install and configure the Citrix Client and prerequisites you need **local administrative rights** on your client computer. **If you are unsure about this or need help with the installation, please contact your local IT support and show them this document.**

Download

The latest version of the Citrix Client can be found here.

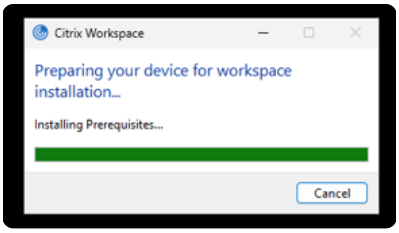


Run the downloaded program file with administrative rights.



Installation (via GUI)

Setup program will install required prerequisites:

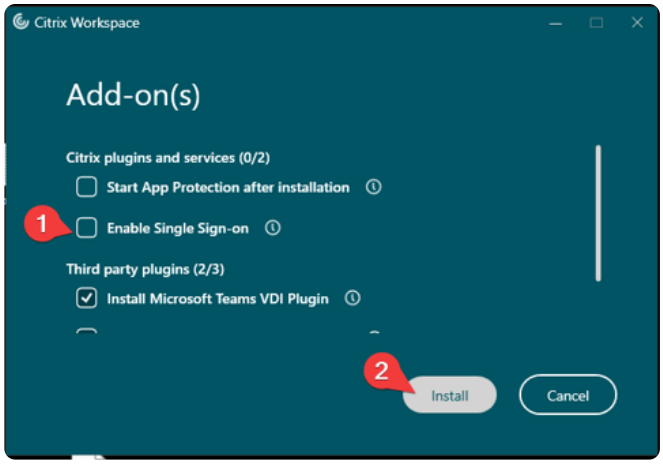


When the installation starts, accept the license agreement and continue to the next dialog.

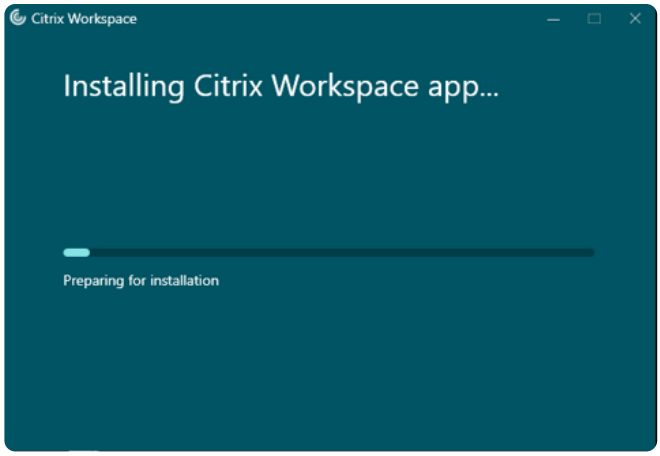


Do **not** enable Single Sign-on.

Do **not** enable app protection. Click "Install"

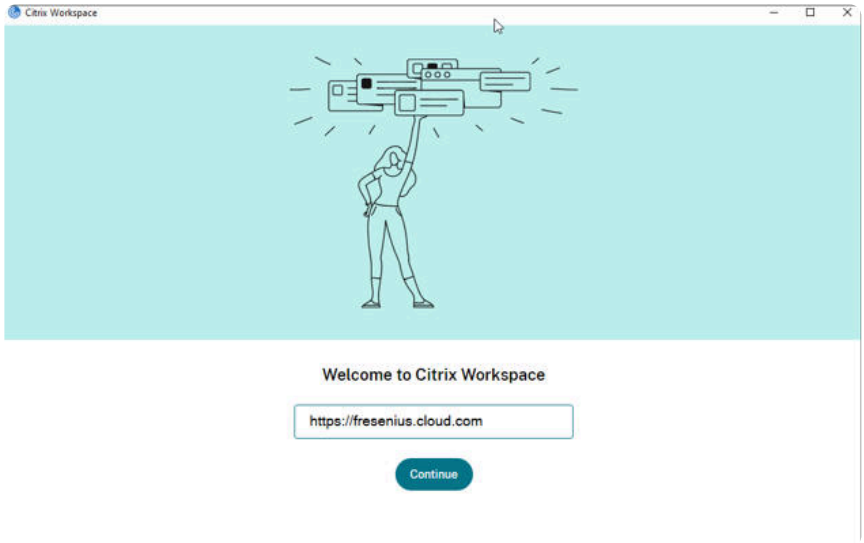


Installation will proceed.



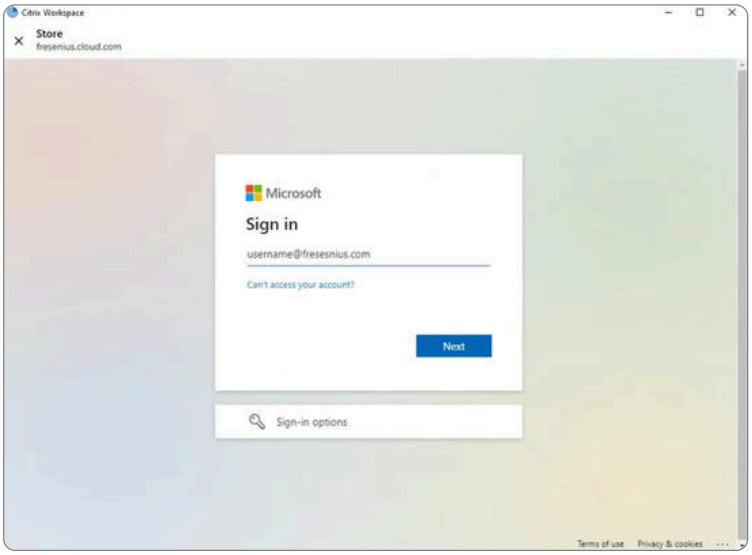
Configuration

When the installation is complete, click "Add Account" and enter https://fresenius.cloud.com

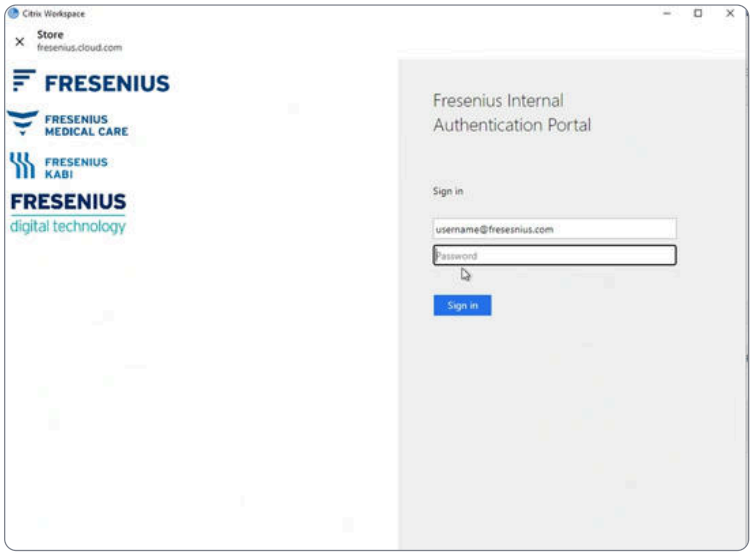


Login

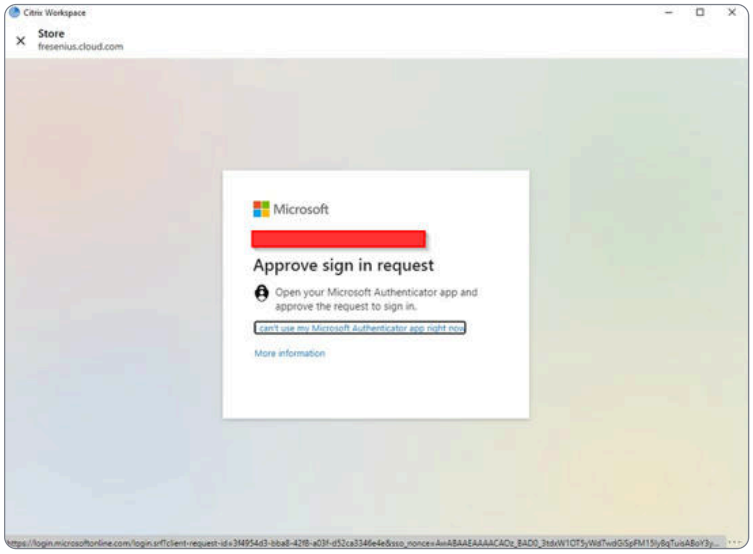
You will be prompted to enter your user credentials (email).



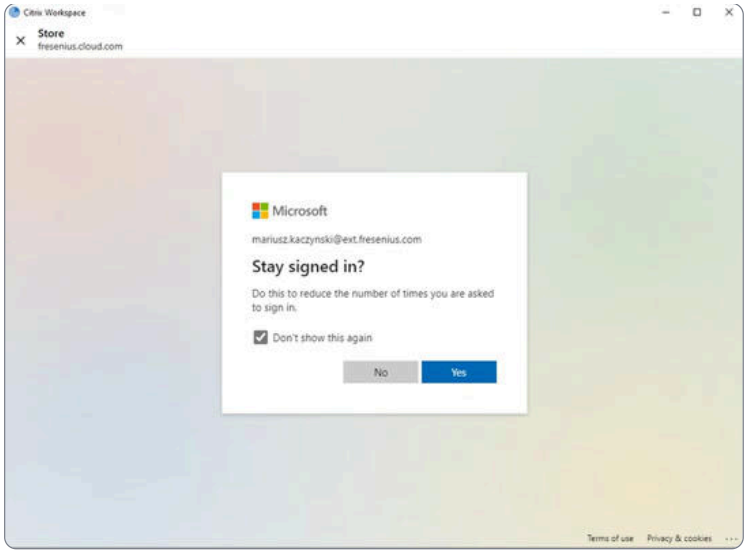
Then you need to provide your full credentials together with password and click on button "Sign in"



After successfully provided credentials please approve your login with second factor authentication.

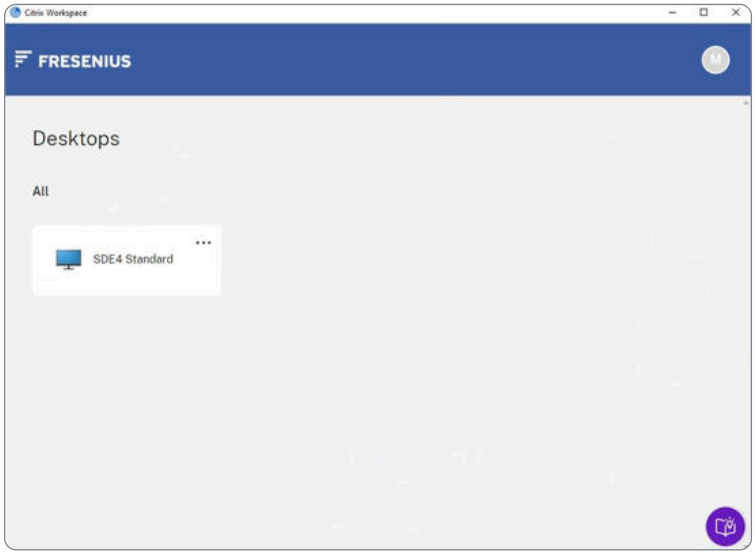


It is your decision what you choose here, but Citrix team propose mark "Don't show this again" and click on "yes" button.



Start application/desktop

After successful login you can launch application/desktop by double clicking on icon.



Error loading the extension!