



# Quirónsalud – Digital Transformation

Adolfo Valmayor  
IT & Digital Transformation Director Quirónsalud

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# The Best of Both Worlds



# Key Take-Aways

- Digital is not optional
- Opportunity to change doctor-patient-relationship
  - real time
  - transparency
  - personalization

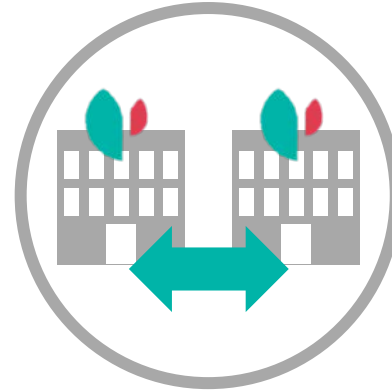
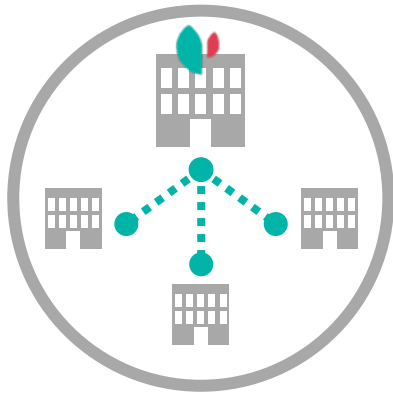




... or present

1

With our external partners



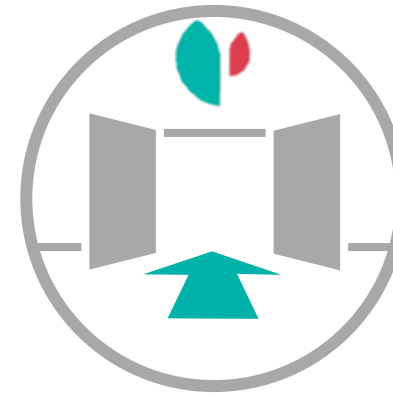
2

Among our centers



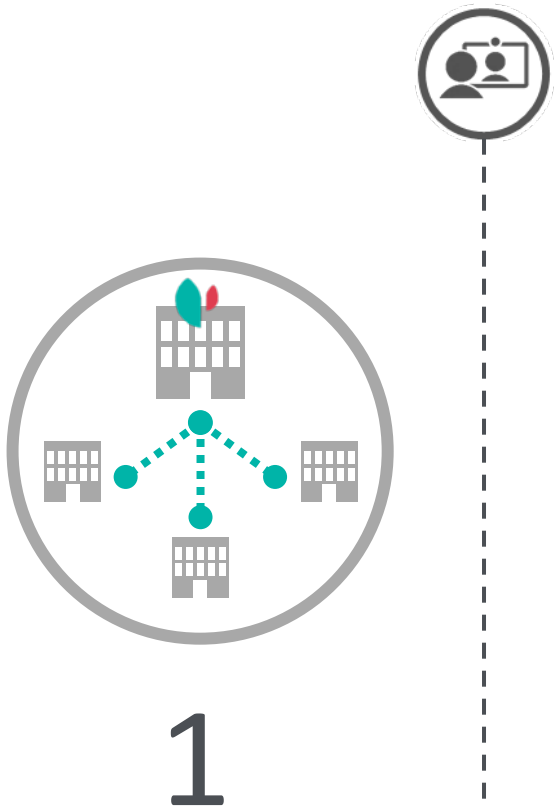
4

With our patients



3

Inside our hospitals



57 primary care centers



Ambulances



140 Nursing homes



Brain stroke Ceuta y Melilla



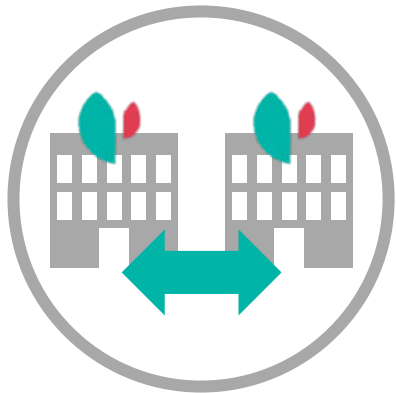
Torre vieja-Orihuela



Online authorizations

## Integration with the environment





2



**Brain Stroke Madrid**



**All medical services**

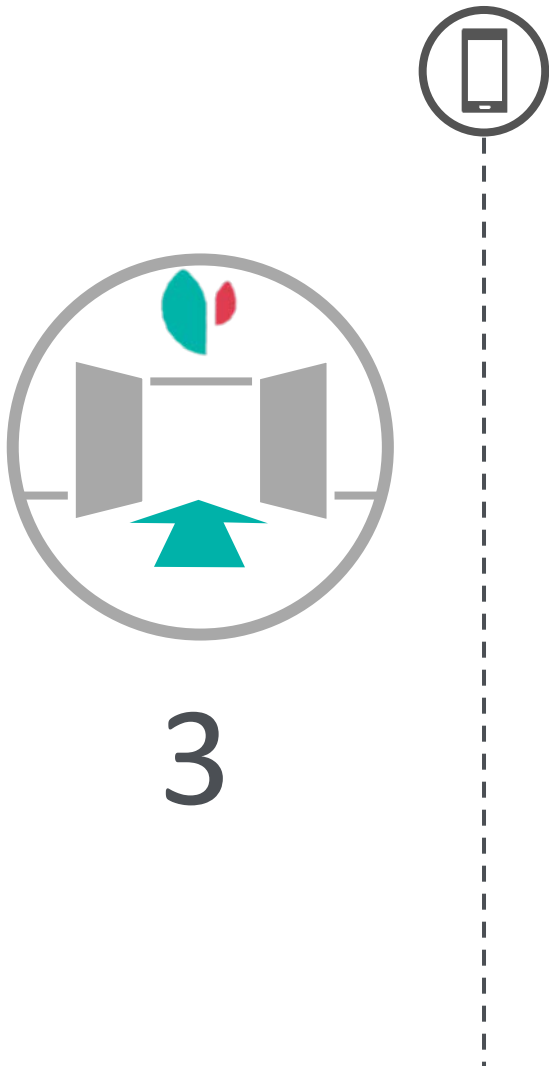


**Remote ICUs Catalonia**



**Digital Pathological Anatomy**

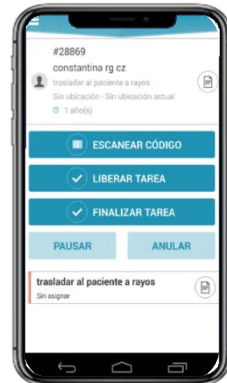
## Standardization for productivity



**Doctors**  
Alerts, test results,  
picture sharing  
(dermatology, allergy)



**Nurses**  
Care plan, data input,  
alerts, drugs  
administration oncology



**Porters**  
Alerts, patient moves



**Cleaning & maintenance**  
Alerts, To-do's

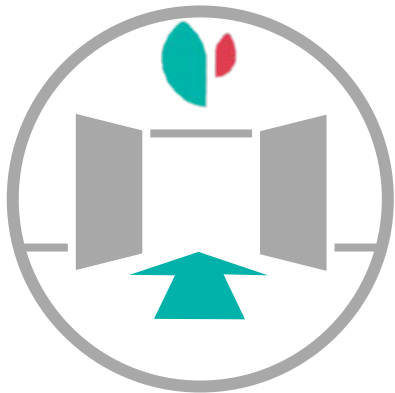


**Tablet for mobility**

**Room integration**

## Efficiency by productivity





3



- Auto admission
- Virtual ticket
- Indoor guidance
- Consent signing



“From kiosks to mobile”



## Surgery patient tracking

- Real-time information to family
- Automatic time data entry with bracelets
- Operating theaters plan follow-up

## Fragile patients program 900 steps



## Best patient experience



4



Transparency and personalization

★ More than 700,000 patients in portal (>56% active patients in last 6 months)



4



★ Over 5,000,000 access to medical record, 1,000,000 appointments, 450,000 certificates of assistance

## In their hands

**quirónsalud** PORTAL del PACIENTE

Usuario conectado **Daniel** [Cambiar contraseña](#)

**Cambiar paciente** ▼

**Paciente activo Adrián**

**DATOS PERSONALES** >

**PEDIR CITA**

- PRUEBAS DIAGNÓSTICAS >
- INFORMES CLÍNICOS >
- FORMULARIOS ENVIADOS >
- EVOLUCIÓN DE INDICADORES >
- DOCUMENTACIÓN INCORPORADA >
- DESCARGAS >

**PEDIR CITA ENDOCRINO** Desde 01/01/2015 HOSPITAL REY JUAN CARLOS +

**FORMULARIO CONSULTA ENDOCRINO** Desde 01/01/2015 HOSPITAL REY JUAN CARLOS

**PEDIR CITA PEDIATRÍA** Desde 01/01/2015 HOSPITAL REY JUAN CARLOS +

**Instrucciones y recomendaciones**

- EJERCICIOS DE PREPARACIÓN POST-PARTO >
- DIETA HIPOCALÓRICA PARA DIABÉTICOS >
- CONSEJOS REHABILITACIÓN DE RODILLA >

**CONSULTA PRIVADA PEDIATRÍA** 01/01/2015 12:00 HOSPITAL REY JUAN CARLOS i

**PRUEBA DIAGNÓSTICA ANALÍTICA** Entre 01/01/2015 y 22/01/2015 HOSPITAL REY JUAN CARLOS i

**INTERVENCIÓN ARTROSCOPIA DE RODILLA** 01/01/2015 12:00 FUNDACIÓN JIMÉNEZ DÍAZ i

**Evolución de indicadores**

- TENSIÓN ARTERIAL** ÚLTIMO DATO: 23 / 07 / 2014 >
- PULSO CARDÍACO** ÚLTIMO DATO: 23 / 07 / 2014 >
- RELACIÓN A** ÚLTIMO DATO: >
- NIVEL DE GL** >

**Conversaciones** ▼

- Cardiología** 3 10:13
- Endocrinología** 1 Ayer





**Thank you**